



# REAL ESTATE OWNED (REO)

FSM REO brings a new level of Efficiency to Managing Property Preservation for everyone involved- from Asset Owners, Mortgage Servicers to Independent Contractors and Field Service Providers



Are you a property preservation company who is **lacking a real-time insight** on your field inspectors and vendors?

Struggling to **schedule the right vendor or appropriate field inspector** for any requested service?

Do you face challenges in meeting the **deadlines of Mortgage companies?**



# An Intelligent Approach to REO Property Management

FSM REO understands the challenges in your industry that has ever-changing best business practices and never-ending rules and regulatory changes to abide by. With your hurdles faced in consideration, FSM REO Real Estate Owned (REO) is a readily available software in the market for companies who work on preservation of properties. The need to constantly maintain a large vendor base while maintaining the high levels of quality and service to your customers are meticulously addressed through this solution.

## FEATURES

- ✔ Property Management
- ✔ Customer / Investor Management
- ✔ Estimate/Contract/ Proposal/Bid Management
- ✔ Dynamic SLA management
- ✔ Mobile partners (Pruvan, EZInspections and so on)
- ✔ Service History Tracking
- ✔ Administrative Functions
- ✔ QC Review and Multi-level Approval Process
- ✔ Vendor Selection Model
- ✔ QuickBooks Integration
- ✔ Preventive Maintenance
- ✔ 24 x7 Support
- ✔ Customer Portal
- ✔ Multi -Vendor Management
- ✔ Dynamic Workflow Management
- ✔ Automatic & Manual Work Order Management
- ✔ Dynamic Forms and Custom Fields
- ✔ Mobile App
- ✔ Predefined and Customized Reports
- ✔ Intelligent Rule based engine (Auto Triggering, Auto Approval, Auto Cancel, Auto Accept)
- ✔ API web services
- ✔ Property Access Groups
- ✔ Branded White Label
- ✔ Communication Logs Management
- ✔ Vendor Portal
- ✔ Robust Line-item Pricing
- ✔ Damage & Claims Management
- ✔ Email & SMS Notifications
- ✔ FHA Over allowable
- ✔ Code Violation and VPR
- ✔ Photo Management
- ✔ Utilities Management (Electricity, Gas & Water)
- ✔ Bulk import of Orders and Properties
- ✔ Reporting integrations (Tableu, Power BI)
- ✔ Case Management
- ✔ RPA(Robotic Process Management)

# BUSINESS BENEFITS

FSM REO application automates the Property Preservation Repair and Inspection Services in REO world through the in-built Vendor Management and Property Management System.



## Key Benefits



**Optimal Resource Utilization:** Improves Resource Utilization Including Property Managers, Field Service Providers, Third-party Service Providers, Field Inspectors, Employees, and All Internal/external Stakeholders



**Sharing Real-time Information:** Allows Field Inspectors, Managers, Owners, Tenants & Vendors Involved in a Transaction to Have a Complete Real-time Visibility on the Field and Progress Including Managing and Sharing of Documents



**Integrated Reporting:** Provides Deep Insights Into Volume, Types of Requests, Property, Vendor, Customer and Employees' Workloads



**Simple to Use:** User-friendly and Intuitive; Creating Bids, Business Workflows, Invoicing & Payment Is at a Click of a Button



**Better Customer Satisfaction:** Customer has real time visibility and access to all the information anywhere/anytime



**Less Paperwork:** Reduced paperwork increases the speed of processing the transactions for all stakeholders including brokers, buyers, sellers, appraisers, and insurers



**Pay as you Grow**



**On-Premise and Cloud**



**Custom Branded User Interface**



**Customisable Dashboard**



**24 X 7 Global Support**



**Supports all Mobile Devices**



**Easily Configurable & Deployable**



**Dynamic Forms**



**Multi-Language & Multi-Currency**

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**Gartner Critical capabilities report**

for Field Service  
Management 2020

## Our other products which may excite you

### **FSM Grid**

A 360° field service management platform with features built for the future, providing the simplest solution for the most complex problems

### **FSM Connect**

A comprehensive IoT platform built to be secure and intelligent, that offers full control of your infrastructure



**Let's chat about how we can empower you and your teams in the field.**

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