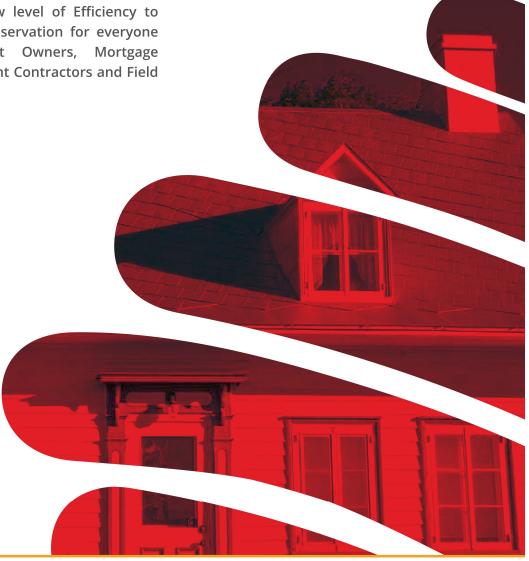




## REAL ESTATE OWNED (REO)

FSM REO brings a new level of Efficiency to Managing Property Preservation for everyone involved- from Asset Owners, Mortgage Servicers to Independent Contractors and Field Service Providers



Are you a property preservation company who is **lacking a real-time insight** on your field inspectors and vendors?

Struggling to schedule the right vendor or appropriate field inspector for any requested sevice?

Do you face challenges in meeting the **deadlines** of Mortgage companies?



#### An Intelligent Approach to REO Property Management

FSM REO understands the challenges in your industry that has ever-changing best business practices and never-ending rules and regulatory changes to abide by. With your hurdles faced in consideration, FSM REO Real Estate Owned (REO) is a readily available software in the market for companies who work on preservation of properties. The need to constantly maintain a large vendor base while maintaining the high levels of quality and service to your customers are meticulously addressed through this solution.

#### **FEATURES**

- Property Management
- Customer / InvestorManagement
- Estimate/Contract/Proposal/Bid Management
- Dynamic SLA management
- Mobile partners (Pruvan, EZInspections and so on)
- Service HistoryTracking
- Administrative Functions
- QC Review and Multi-level Approval Process
- Vendor Selection Model
- QuickBooks Integration
- Preventive Maintenance

- Customer Portal
- Multi -Vendor Management
- Dynamic Workflow Management
- Automatic & ManualWork OrderManagement
- Dynamic Forms and Custom Fields
- Mobile App
- Predefined and Customized Reports
- Intelligent Rule based engine (Auto Triggering, Auto Approval, Auto Cancel, Auto Accept)
- API web services
- Property Access Groups
- Branded White Label
- Communication LogsManagement

- Vendor Portal
- Robust Line-item Pricing
- Damage & ClaimsManagement
- Email & SMS Notifications
- FHA Over allowable
- Photo Management
- Utilities Management (Electricity, Gas & Water)
- Bulk import of Orders and Properties
- Reporting integrations (Tableu, Power BI)
- Case Management
- RPA(Robotic Process Management)

### BUSINESS BENEFITS

FSM REO application automates the Property Preservation Repair and Inspection Services in REO world through the in-built Vendor Management and Property Management System.



#### **Key Benefits**



Optimal Resource Utilization: Improves
Resource Utilization Including Property
Managers, Field Service Providers,
Third-party Service Providers, Field
Inspectors, Employees, and All
Internal/external Stakeholders



**Sharing Real-time Information:** Allows Field Inspectors, Managers, Owners, Tenants & Vendors Involved in a Transaction to Have a Complete Real-time Visibility on the Field and Progress Including Managing and Sharing of Documents



**Integrated Reporting:** Provides Deep Insights Into Volume, Types of Requests, Property, Vendor, Customer and Employees' Workloads



**Simple to Use:** User-friendly and Intuitive; Creating Bids, Business Workflows, Invoicing & Payment Is at a Click of a Button



**Better Customer Satisfaction:** Customer has real time visibility and access to all the information anywhere/anytime



**Less Paperwork:** Reduced paperwork increases the speed of processing the transactions for all stakeholders including brokers, buyers, sellers, appraisers, and insurers



Pay as you Grow



On-Premise and Cloud



Custom Branded User Interface



Customisable Dashboard



24 X 7 Global Support



Supports all Mobile Devices



Easily Configurable & Deployable



Dynamic Forms



Multi-Language & Multi-Currency

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Gartner Magic Quadrant for Field Service Management

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Gartner Critical capabilities report

for Field Service Management 2020

## Our other products which may excite you



A 360° field service management platform with features built for the future, providing the simplest solution for the most complex problems



A comprehensive IoT platform built to be secure and intelligent, that offers full control of your infrastructure



Let's chat about how we can empower you and your teams in the field.

United States +1 888 732 7050
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India +91 98405 75000
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